



ZOZO DMC.

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Destination Management Company

LONDON DELIGHT

ITINERARY

5N/6D



About Great Britain:

Great Britain is unique in the way that it is made up of four countries, England, Northern Ireland, Scotland & Wales, more commonly known as the United Kingdom. (UK) The UK's history is truly fascinating, it seems there has not been a moment when it has not been making it, and the last 1000 plus years is still on display for all to see. Each country has its own individual past history, normally very bloody and colorful and involving struggles against English kings, wanting to invade and rule the lands, or unite them as they would like to tell themselves, a part of which was portrayed in the films by Mel Gibson in William Wallace and Liam Neeson in Rob Roy, (Ireland) two martyrs that stood up against the tyrant that was England in the days. Come, see and Enjoy UK with great *Joi de vivre*.

Package Inclusions:

- ❖ 5 Nights comfortable stay at London City.
- ❖ Daily Breakfast
- ❖ London Airport – Hotel - London Airport transfer.
- ❖ London City Orientation tour.
- ❖ Madam Tussauds wax museum with 4 D show.
- ❖ Coco-Cola London Eye
- ❖ Visit tower of London
- ❖ Thames river boat cruise.
- ❖ Full day Windsor castle and Stonehenge tour from London.
- ❖ Warner bros Studio tour. (Admission ticket included)
- ❖ Shopping tour London.

Package Exclusions:

- ❖ International air tickets.
- ❖ Visa
- ❖ Insurance
- ❖ Any attraction tickets which is not specified in the inclusions.
- ❖ Any optional tour & Attractions tickets. UK Visa
- ❖ Tips@3 Pound sterling Per person per day
- ❖ TCS@5%

❖ Meals (Lunch and Dinner)

Envisaged Hotel:

Place	Hotel	Nights
London	Jury's Inn Watford / Hilton Watford / Similar ****	5

Package cost:

Per Person on Twin sharing in £		
Package cost	SLAB@8	SLAB@15
LONDON DELIGHT	£ 779	£ 663

PS- Nothing is held as of now; rooms are subject to AVLB at the time of arrival

Day
1

ARRIVAL LONDON- TRAFER TO HOTEL

Arrival at LONDON Airport, meet our local driver/ representative & transfer to respective hotel and this day is free at your leisure. Overnight at London.



Day
2

LONDON CITY TOUR

Enjoy your breakfast at hotel. Experience the Panoramic city tour of London – Visit the madam tussauds wax museum with 4 D show, Tale a

flight coco-cola London eye- the world's largest cantilever observation wheel. Visit tower of London. In the evening enjoy bountiful boat ride on Thames river. Overnight at hotel.



Day
3

FULL DAY WINDSOR CASTLE & STONEHENGE TOUR

Enjoy your breakfast at Hotel. Today you will proceed to see **Windsor castle & Stonehenge** -Your VAN will leave from hotel ! The first stop of your adventure will be the world's oldest and largest occupied castle, Windsor Castle, where you will arrive at approximately 9:30am.

With its sweeping landscaped gardens and a striking round tower, it's easy to see why Windsor Castle is Queen Elizabeth II's favourite weekend residence. Enjoy wandering through the lavish State Apartments - home to priceless artworks by Rembrandt, Leonardo da Vinci and many more - and visit the beautiful St. George's Chapel, the final resting place of former monarchs including Henry VIII and the wedding venue of Prince Harry and Meghan Markle! After that proceed for **Stonehenge** - The true meaning of this ancient, awe-inspiring creation has been lost in the mists of time. Was Stonehenge a temple for sun worship, a healing centre, a burial site or perhaps a huge calendar? How did our ancestors manage to carry the mighty stones from so far away and then, using only the most primitive of tools, build this amazing structure? Surrounded by mystery, this prehistoric monument never fails to impress! Back to London and Overnight at London.



Day
4

FULL DAY WARNER BROS TOUR

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Enjoy your breakfast at Hotel. Get ready to go full day warner bros studio tour- **Warner Bros. Studio** Tour London provides an amazing new opportunity to explore the magic of the **Harry Potter™ films** – the most successful film series of all time. This unique walking tour takes you behind-the-scenes and showcases a huge array of beautiful sets, costumes and props. Here are just some of the things you can expect to see and do:-

- Enjoy watching the first Harry Potter movie on the journey to and from the studios.
- Step inside and discover the actual Great Hall.
- Explore Dumbledore’s office and discover never-before-seen treasures.
- Step onto the famous cobbles of Diagon Alley.
- See iconic props from the films, including Harry’s Nimbus 2000 and Hagrid’s motorcycle.
- Learn how creatures were brought to life with green screen effects, animatronics and life-sized models.
- Rediscover other memorable sets from the film series.

Back to hotel in London. Overnight at London.



Day
5

LONDON AT LEISURE / SHOPPING TOUR

Enjoy your breakfast at Hotel. Today you will proceed to see famous shopping area of London including Alexandra Mcqueen, Dolce & Gabbana, Fendi. A delightful trip to Bicester village shopping centre. Enjoy couple of hours and back to London hotel.



Day
6

LONDON DEPARTURE

Enjoy your breakfast at Hotel. Today check out from hotel and transfer to Airport / Railway station for your next destination.

- End of the wonderful trip to London.

Terms and Condition

These terms and conditions apply to all Group clients and all Group Bookings and Tours. The Group Agreement (where applicable), these terms and conditions, any special conditions related to a Tour together with any agreed credit addendum shall form the entire agreement between ZOZO DMC and the undersigned.

“Group Booking” means a booking made in respect of Travel Services for a Group.

“Travel Service/s” means one or more of the following services: accommodation, air travel, coach transport, tour manager services, interpreters, entrances, restaurants or tourist attractions, such other services agreed by us and you, and any combination thereof.

“Tour” is the specific combination of Travel Service/s confirmed by you for a Group Booking.

BOOKING PROCEDURES.

2.1 All requests for Group Bookings are to be made by you to our staff by telephone, e-mail or facsimile.

2.2 At your request, we will provide you with an initial Offer Document containing details and the price of the Tour that we propose to supply to you. The Offer Document may be supplemented in writing by us to include any additional terms and conditions required by our external suppliers. These additional terms and conditions shall be binding on you if you accept the proposal in an Offer Document as set forth below.

2.3 Each Offer Document shall be treated as an offer to enter into a legally binding contract for the purchase of the Travel Services set forth therein and any additional terms and conditions contained within. Unless otherwise stated, the Travel Services are offered subject to availability. It is your responsibility to read and ensure that you can comply with the terms and conditions contained within the Offer Document and any additional terms and conditions set forth therein.

2.4 You shall be responsible for ensuring that all Group members review and agree to the terms set forth in the applicable Offer Document prior to entering into any binding agreements in respect of the same.

2.5 You shall strictly comply with any legislation relating to packaged travel services, including legislation adopted in respect of the EU Package Travel Directive (“Directive”), that applies to the Travel Services under applicable law.

2.6 You may indicate your acceptance of the terms set forth in an Offer Document by notifying us in writing no later than the offer validity deadline set forth therein. Prior to such acceptance we may rescind or otherwise modify the terms of the Offer Document in our sole discretion. G2 shall be under no obligation to take any action in respect of a Tour proposed in an Offer Document prior to such Offer Document being so accepted.

2.7 Unless otherwise agreed, our rates are not valid for trade shows, corporate groups, incentive groups or any other Group that has a primary purpose other than tourism.

LIABILITY AND INDEMNITY.

You, on behalf of yourself and your affiliates, owners, officers, directors, employees, agents, advisors, contractors and subcontractors (each, an “Indemnifying Party”), hereby agree to protect, defend, indemnify and hold harmless ZOZO DMC, and its affiliates, officers, directors, shareholders, members, agents, advisors and employees from and against any and all claims, demands, damages, losses (including, direct, indirect or consequential damages or losses), costs or expenses (including cancellation fees), of any nature whatsoever (including third party claims), including court costs and attorneys’ fees, arising directly or indirectly from or out of:-

damages, losses or expenses of Group members; and

FORCE MAJEURE.

We shall not be liable to you for any loss, additional costs or expenses connected with our inability to fulfil our obligations by reason of any force majeure event, including but not limited to fire, earthquake, flood, bad weather, epidemic, explosion, strikes, riot, act of terrorism, civil disturbance, war, act of God or any failure or delay of any transportation, power or communications system. For the avoidance of doubt, force majeure events may include disruptions caused by the COVID-19 pandemic. In such event, we shall use our reasonable endeavors to provide alternative arrangements or refund any sums paid.

HOTEL.

- a. If we are not able to book your requested hotel and provided that you have not instructed us in writing to the contrary, we will confirm an alternative hotel. It is your responsibility to cancel or amend such alternative reservation if you do not approve it. Failure to cancel an alternative that is not acceptable will result in non-arrival charges.
- b. Special requests to hotels such as non-smoking, adjoining or interconnecting rooms cannot be guaranteed.
- c. We cannot guarantee that handicap accessible rooms will provide sufficient access in all cases and it is solely your responsibility to confirm any such accessibility needs independently.
- d. We shall not have any liability nor will we be required to pay any refunds or damages in the event that a hotel is undergoing renovations or other repairs, or if the same extend beyond a date originally advised.
- e. Bookings must not be made with fictitious names. If you do provide incorrect information in connection a Group Booking you may incur non-arrival charges and other fees.
- f. Check-in and check-out times shall be in accordance with each hotel's policy, as the same may be in effect from time to time, and we make no representations and shall have no liability in respect thereof.
- g. It is your responsibility to confirm the number and size of beds provided by hotels in triple and quad rooms and we shall have no liability in respect thereof.
- h. Porterage is not always available at all hotels.

LOCAL GUIDES AND/OR TOUR MANAGERS.

- a. Requests for non-English speaking local guides and/or Tour managers will be met subject to availability. We reserve the right to confirm local guides and/or Tour managers who speak English or who speak the next most appropriate language suited to the Group members in the Tour Group, as determined in our reasonable discretion.
- b. Requests for bilingual local guides and/or Tour operators will be met subject to availability, and an additional charge may apply.

Cancellation Policy

Notes

- ❖ Kindly accept the package confirmations in written to process the bookings.
- ❖ No verbal requests will be taken unless mentioned in /Email/ Whatsapp/ Text.
- ❖ Rate of Exchange will be considered on the day when you make final payment.
- ❖ Any extra services requested apart from the mentioned services in this quotation will be charged additionally.
- ❖ Optional sightseeing has to be booked in advance on your own by paying an additional cost.
- ❖ Train tickets, Internal flights, Rail passes , Sightseeing are Non – Refundable , once issued. Same will be issued as soon as the packages will be finalized. If passengers do not agree to the same the change in price will be Bourne by the passengers only.
- ❖ Meals are booked on time slots , once meals confirmed no amendments or cancellations can be made.
- ❖ Breakfasts (Cereals, Breads, Butter, Jam, Fruits, Milk, Tea, Coffee)
- ❖ Lunches and Dinners (2 Vegetables, Daal, Roti/ Naan, Rice, Pickle/Papad/ Salad).
- ❖ Any Additional in above menu will be charged extra(Like: Starters, Soup, Desert or any particular Sabji or Daal).
- ❖ International Hotel Standard Check in time 1400 hrs Check out Time 1100hrs..

- ❖ Double Rooms could be one double bed or Twin- that is two single beds.
- ❖ Extra bed in Triple room will be either provided as a rollaway bed or folding bed.
- ❖ Allocation of the Rooms are done only while check-in by the Hotel Front Desk and are not in our limits.
- ❖ Adjacent rooms/ Rooms on same floor cannot be committed or guaranteed.
- ❖ Any damage caused by the passengers in the hotel or apartment rooms. For example: Breakage of any assets, oil stains in the rooms, scratches on the glass or wooden flooring. Heavy penalties will be charged by the hotel to be borne by the passengers. Such penalties will be charged on the refundable deposit paid at the properties or asked additionally. assets, oil stains in the rooms, scratches on the glass or wooden flooring. Heavy penalties will be charged by the hotel to be borne by the passengers. Such penalties will be charged on the refundable deposit paid at the properties or asked additionally.
- ❖ Refundable deposits are blocked at every Hotel/ Apartment on forex card or credit card only.
- ❖ As tap water is drinkable in Europe. Hotels do not provide complimentary drinking water.
- ❖ Tea Kettles are not provided in all the Hotel Rooms; we suggest to carry your own.
- ❖ No room services/ No bell boy / No portorage at any Hotel / Apartment.
- ❖ Vehicle is booked as per itinerary only. In case of extra kms or reroute of itinerary, shall be charged additionally.
- ❖ We as a UK DMC, will not be responsible for loss of any Valuables/Passports anywhere. During Visa Process or On Tour or at the airport in-case of passport damage we shall not be responsible for any consequences.
- ❖ Overseas Medical insurance is must for Schengen Visas and Also must for travel. In some cases, all medical reports may be requiring.
- ❖ There is No Refund for unutilized Services.
- ❖ Above rates are subject to availability & confirmation by the hotel & transport; Can vary without prior notice.
- ❖ It is understood that, we act as a DMC only for all services covered hereby.

Itinerary disclaimer

Our itineraries are based on customer feedback and to reflect the current situation in each destination. The information included in this Essential Trip Information may

therefore differ from when you first booked your trip. It is important that you review this information prior to travel so that you have the latest updates. Due to weather, local conditions, transport schedules, public holidays, or other factors, further changes may be necessary to your itinerary once in-country. The order and timing of included activities in each location may also vary seasonally to ensure our travelers have the best experience

OPTIONAL ACTIVITIES

Prices are approximate, are for entrance only, and don't include transport to and from the sites or local guides unless indicated. All activities are subject to availability, and maybe on a join-in basis. It may not be possible to do all the activities listed in the time available at each destination, so some pre-planning for what you are most interested in is advised.

MUSEUM VISITS & OPENING TIMES

Please note that many sights, attractions and museums are closed on Mondays (and sometimes even Tuesdays). We recommend you carefully consider which sites and museums you are going to want to visit and that you do some research and make your reservations in advance where required/possible.

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